

Improve the agility and efficiency of your company's daily operations.

Deliver the right information to the right person at the right time, every time with Optimum Alerts. Optimum Alerts monitors specified criteria in Optimum Payroll, HR, Time & Attendance, and notifies the appropriate person via e-mail of the situation or action needed.

Capabilities

- **Monitor Data Changes** - You can use the Database Monitor agents to monitor OLE and ODBC data sources. These agents use SQL queries to determine whether specific criteria have been met. They can detect additions, changes, deletions, and the lack of changes to monitored SQL queries.
- **Send Email** - Email Agents can react to specified changes or events in the monitored databases or files. You can automatically send specific messages to inform people about what has occurred.
- **Monitor File Changes** - The File Monitor agent can detect additions, changes, deletions, and the lack of changes to monitored files and folders.
- **Query Databases** - The Query Agent can query a database using SQL, without running a monitor, and pass fields on to another agent defined as a sub step.
- **Scripting Agent** - The Scripting Agent can run scripts based on events detected by other agents.
- **Log Agent** - The Log Agent manages the Optimum Alerts log by archiving and purging log records on a schedule you specify.

Payroll Alerts

- Monitor benefit amount changes in employee master
- Monitor deduction amount changes in employee master
- Notification of employee deduction arrears upon termination
- Monitor direct deposit changes
- Monitor employee pay rate changes
- Monitor vacation/sick table changes
- Monitor job class changes
- Monitor max pay warning
- Monitor Social Security number changes
- Monitor subject to tax flag changed
- Monitor tax changes

HR Alerts

- Notification of performance reviews due and past due
- Notification of anniversary
- Notification of physicals due
- Notification of drug testing due
- Notification of employee visa expiration or renewal
- Notification of property not returned upon employee termination
- Notification of employee status change
- Notification of benefit amount changes
- Attendance points tracking
- Notification of birthday
- Notification of event dates due
- Notification of 401k/benefit eligibility
- Notification of driver's license renewal
- Notification of employee training expiration

Time & Attendance Alerts

- Notification of meal duration error
- Notification of missing punch
- Notification of specific employee clock in
- Notification of timecards verified
- Notification of unscheduled clock in
- Notification of clock fail
- Notification of early clock in
- Notification of early clock out
- Notification of late clock in
- Notification of late clock out